Kihei Akahi Timeshare Owners Association

Meeting Minutes: July 22, 2019



Call to Order - Susan Eisenberger-President (1302 CT)

Roll Call - Bill Feld-Secretary

<u>Board Members in Attendance</u>: Paul Showstead, Susan Eisenberger, Ed Norcutt, Bill Feld.

Board Members Absent: Mary Hyodo-Polk, Mary Tsang, Rose Soo-Hoo

<u>Management</u>: Rod Quam, Valerie Leon, Lysa Tracy (Director for Associations), Derek McClellan (Property Manager)

Review of Meeting Agenda - No changes

Discussion & Approval of Meeting Minutes - May 21, 2019

Motion to Approve: Ed

Second: Paul Approved

Treasurer Report - Paul Showstead

- We are at half-way point for the year with budget
- Expenses:
 - Cleaning expenses are greater than 50% of what was budgeted
 - Computer fees are approaching what was budgeted for entire year
 - Audit expense not accrued according to budget (accrual basis)
 - Property Taxes also not accrued for the full 6 months.

o Property Management expense is on target

- Income:

- o Revenue numbers listed are misleading due to accrual accounting
- o Bottom line is not looking as strong as what it appears for June
- Trend is not showing favorable for end of year
- Most KTOA-owned unit weeks were rented to KTOA owners

- Audit:

- o Ended up \$28,695K ahead in 2018
- Extra revenue rolls over to Reserve Account (per AGM motion)
- Quam has made monthly deposits into Reserves rather than in one lump sum due to transition & uncertainty with ongoing unit upgrades.
- Once money has been transferred into Reserves, it cannot be transferred out and used for operating expenses.
- Removing money that Quam has deposited monthly out of Reserves is a reversal of an accounting error and will not count as a withdrawal.
- Approx. \$15K spent so far for unit improvements (appliances/sheets & linens/mattresses/TVs etc...)
- Suggestion to leave excess from 2018 in general account until end of the budget cycle since revenue is projected to be tight for 2019.
- End of year carryover resolution alleviates KTOA from short-term tax consequences.
- Quam will work closely with auditors to determine if/when there are impending tax implications

Management Report - Rod Quam (See Report Handout)

- Renovations are progressing nicely. Rod will send photos.
- Nothing to report on unit rentals and classifieds
- Some owners are transferring units back to KTOA
- Most of the KTOA unit sales are owner-to-owner

Old Business

- 1. Cross-booking between 1-bed & 2-bed owners
 - Attorney stated that according to KTOA covenants, 1-Bed owners are only allowed to book 1-Bed units and same with D302 (2-Bed) owners
 - o No cross-booking is allowed unless the CC&Rs are amended.

2. Revised Booking Protocol

- More revisions are necessary due to attorney's review on cross-booking
- o ACTION Bill will revise and send out ahead of next meeting

3. FAQ for KTOA Website

Committee members absent again so discussion tabled until next meeting.

- 4. KTOA Unit Manual Information Update
 - Want to review in each unit to ensure relevant and consistent
 - o ACTION Susan will review next time she is on Maui

New Business

- 1. AGM and Call for Nominations
 - o Paul, Susan, Rose and Bill up for re-election
 - O Notice was sent to owners via Constant Contact
 - Hard mailing goes out first week of August and another email blast will be sent out as well
- 2. Review conference call platform
 - Arkadin/Accuconference very expensive
 - o ACTION: Rod and Susan are reviewing options
- 3. Governance Committee
 - o **ACTION ITEM:** Begin By-Law review, by section
 - o ACTION ITEM: Continuing with Strategic Plan: Vision Themes

General Comments/Discussion: Need to be proactive in blocking off KTOA-owned units for 2020 season to reserve for rentals. Will not offer 2-for-1 weeks promotion in 2020. *AGM* meeting on Saturday, Sept 14^{th} @ 1300 CT.

Next Meeting: Thurs Sept 5, 2019 @ 1300 CT (1100 PT/0800HT)

Adjournment (1407 CT)

Motion to Adjourn: Ed

Second: Bill

Meeting Adjourned